

## **Complaint Form**

Account Type	(Please	Tick th	ne rel	leva	nt c	heck	bo	x be	low	)													
Savings □ Cur	rent 🗆 (	Credit (	card [	□ Lo	oan	□ Te	rm	Dep	osit	(P)													
Account Num	ber / Cre	edit Ca	rd N	uml	oer																		
Customer Nar	ne																						
First Name					Middle Name							Last Name											
Address Room Numbe	r / Build	ing Na	ıme /	' Str	eet	Nam	ie																
City									[	Pin	cod	de						]					
State																							
Telephone Nu	mber / I	Mobile	e Nur	nbe	r*																		
Email ID *																							
																							7

03/24

## Complaint Form (Contd)



Details of Complaint											
Bank Account Number **	Bank Branch IFSC Code **										
Bank Name **	Branch Name **										
Customers Signature	Date										

Please send the completed form to the Customer Service Department, Barclays Bank Plc, Customer Services Unit, 801/808 Ceejay House, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400 018, India or at any of our other branches in India or email it to us at the below email addresses

For Personal Banking and loans: customerservices@barclays.com

For NRI Banking: <a href="mailto:nri@barclays.com">nri@barclays.com</a>

For Corporate Banking: <a href="mailto:commercial.help@barclays.com">commercial.help@barclays.com</a>

We will revert to you within 7 working days of the form having been received by the Bank

- \* The Bank will require contact details in case we need to contact you for any clarifications or further information.
- \*\* RBI Circular RBI/2023-24/72 DoR.FIN.REC.48/20.16.003/2023-24 dated October 26, 2023 provides that in the event of a compensation claim due to delay in providing a response to complaints related to credit record rectification, bank account details are required to be provided.