

Complaint Analysis  
2017 -2018

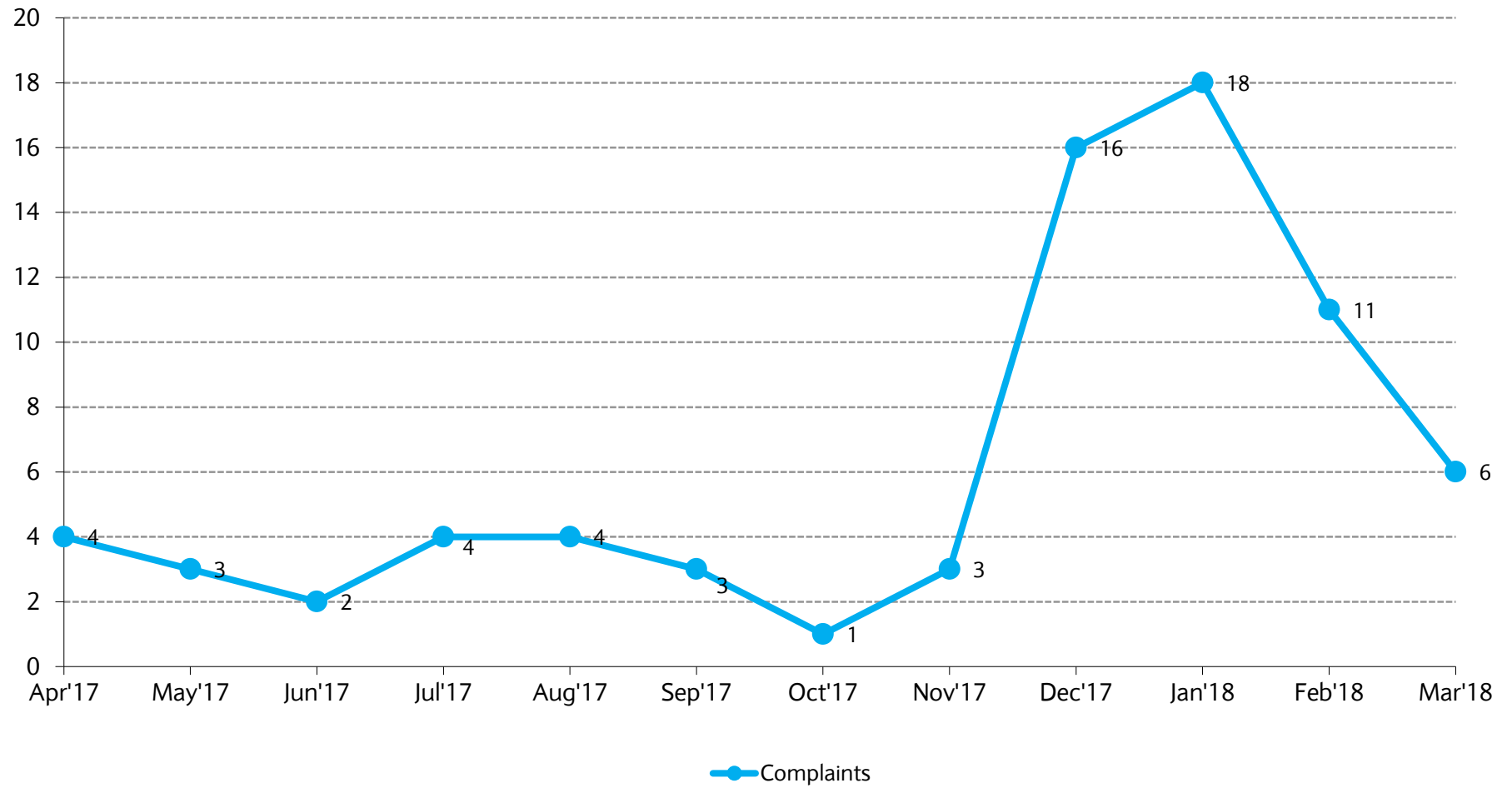


# Summary

Particulars	Complaints
No. of complaints pending at the beginning of the year	1
No. of complaints received during the year	75
No. of complaints redressed during the year	75
No. of complaints pending at the end of the year	1

Particulars	Details
No. of unimplemented awards as on March 31, 2018	0
No. of awards passed by BO during FY 2017 – 18	0
No. of awards implemented during FY 2017 – 18	0
No. of awards unimplemented during FY 2017 – 18	0

# Complaints received trend



# Top five issues

