

Complaint Analysis
2018 -2019

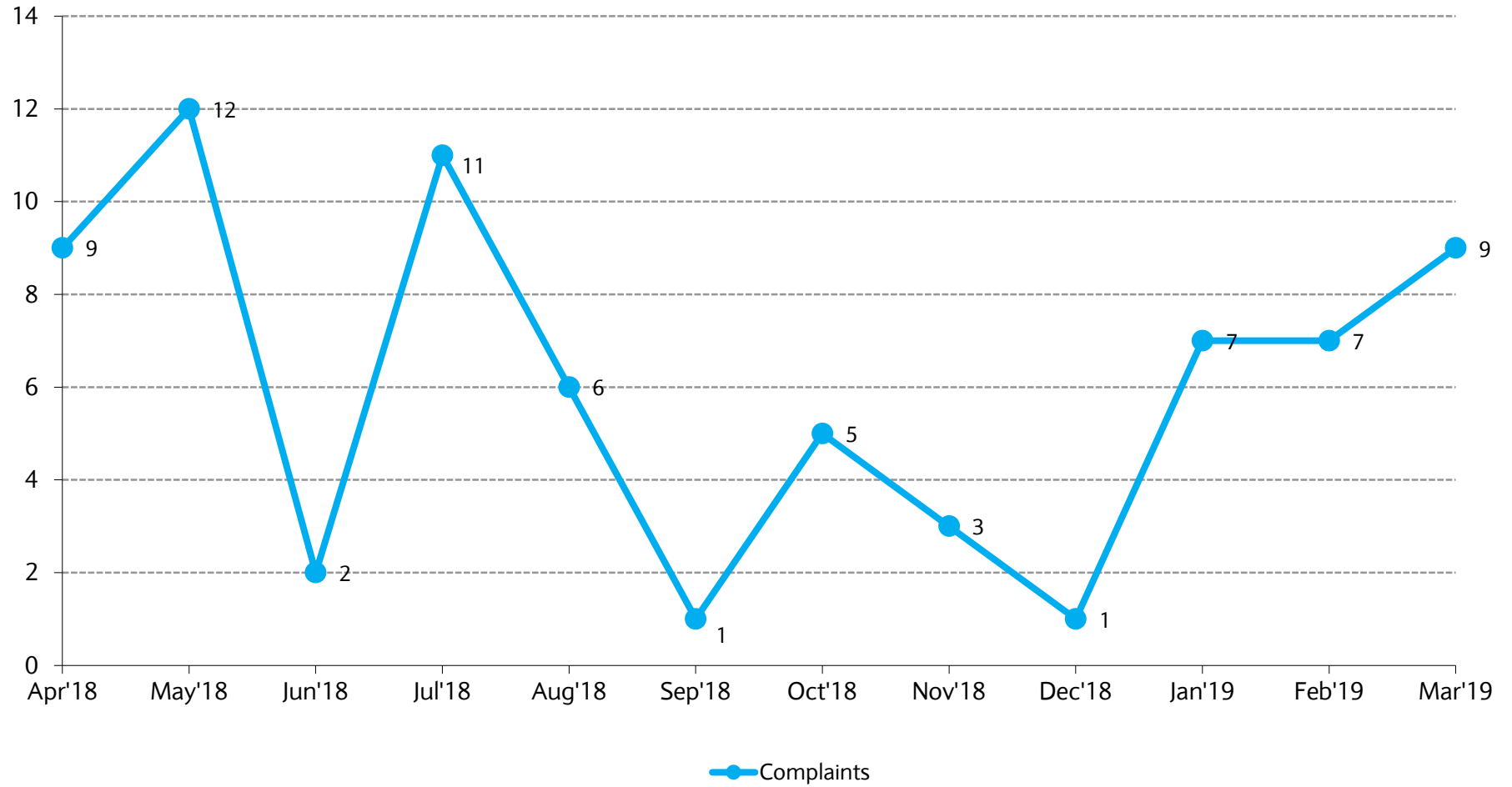


Summary

Particulars	Complaints
No. of complaints pending at the beginning of the year	1
No. of complaints received during the year	73
No. of complaints redressed during the year	74
No. of complaints pending at the end of the year	0

Particulars	Details
No. of unimplemented awards as on March 31, 2019	0
No. of awards passed by BO during FY 2018 – 19	0
No. of awards implemented during FY 2018 – 19	0
No. of awards unimplemented during FY 2018 – 19	0

Complaints received trend



Top five issues

