

Complaint Form (Contd)



Details of Complaint

Bank Account Number **

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Bank Branch IFSC Code **

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Bank Name **

Branch Name **

Customers Signature

Date

Please send the completed form to the Customer Service Department, Barclays Bank Plc, Customer Services Unit, 801/808 Ceejay House, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400 018, India or at any of our other branches in India or email it to us at the below email addresses

For Personal Banking and loans: customerservices@barclays.com

For NRI Banking: nri@barclays.com

For Corporate Banking: commercial.help@barclays.com

We will revert to you within 7 working days of the form having been received by the Bank

* The Bank will require contact details in case we need to contact you for any clarifications or further information.

** RBI Circular RBI/2023-24/72 DoR.FIN.REC.48/20.16.003/2023-24 dated October 26, 2023 provides that in the event of a compensation claim due to delay in providing a response to complaints related to credit record rectification, bank account details are required to be provided.