

## Investor Complaints – DEMAT:

Data for April ' 25

S N	Received from	Carried forward from previous Month	Receive d during the month	Total Pendin g	Resolve d*	Pending at the end of the month**		Average Resolutio n time^ (in days)
						Pendin g for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0 for both		0
2	SEBI (SCORES)	0	0	0	0	0 for both		83
3	Stock Exchanges	0	0	0	0	0 for both		0
4	Other Sources (if any)	0	0	0	0	0 for both		0
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0 for both</b>		<b>0</b>

Contd ...

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous Month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr 2024	0	1	0	1
2	May 2024	1	0	0	1
3	June 2024	1	0	0	1
4	Jul 2024	1	0	1	0
5	Aug 2024	0	0	0	0
6	Sep 2024	0	0	0	0
7	Oct 2024	0	0	0	0
8	Nov 2024	0	0	0	0
9	Dec 2024	0	0	0	0
10	Jan 2025	0	0	0	0
11	Feb 2025	0	0	0	0
12	March 2025	0	0	0	0
13	April 2025	0	0	0	0
	<b>Total</b>	3	1	1	3

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	1	1	0
7	2023-24	0	1	1	0
8	2024-25	0	1	1	0
9	2025-26	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>