

Investor Complaints – DEMAT:

Data for Sep ' 24

S N	Received from	Carried forward from previous Month	Receive d during the month	Total Pendin g	Resolve d*	Pending at the end of the month**		Average Resolutio n time^ (in days)
						Pendin g for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0 for both		0
2	SEBI (SCORES)	0	0	0	0	0 for both		83
3	Stock Exchanges	0	0	0	0	0 for both		0
4	Other Sources (if any)	0	0	0	0	0 for both		0
5	Grand Total	0	0	0	0	0 for both		0

Contd ...

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous Month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Sep 2023	0	0	0	0
2	Oct 2023	0	0	0	0
3	Nov 2023	0	0	0	0
4	Dec 2023	0	0	0	0
5	Jan 2024	0	0	0	0
6	Feb 2024	0	0	0	0
7	Mar 2024	0	0	0	0
8	Apr 2024	0	1	0	1
9	May 2024	1	0	0	1
10	June 2024	1	0	0	0
11	Jul 2024	1	0	1	0
12	Aug 2024	0	0	0	0
13	Sep 2024	0	0	0	0
	Total	3	1	1	2

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	1	1	0
7	2023-24	0	1	1	0
8	2024-25	0	1	1	0
	Grand Total	0	3	3	0