

*Inclusive of complaints of previous months resolved in the current month.##Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	0	1	1	0
2	2019-20	0	6	6	0
3	2020-21	0	1	1	0
4	2021-22	0	1	1	0
	Grand Total	0	9	9	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.