

## Investor Complaints – RESEARCH ANALYST:

### Data for month Oct ' 24

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	1^^	0	1	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	<b>Grand Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current

^^^Case received from SCORES pertains to scam run by individual posing as from Barclays – Complainant is not our client. The case was closed in August in SCORES , however we were not aware of the same till October. Hence, taken in October Closure.

### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Nov – 2023	0	0	0	0
2	Dec - 2023	0	0	0	0
3	Jan – 2024	0	0	0	0
4	Feb – 2024	0	0	0	0
5	Mar – 2024	0	0	0	0
6	Apr - 2024	0	0	0	0
7	May - 2024	0	0	0	0
8	June - 2024	0	0	0	0
9	Jul – 2024	0	0	0	0
10	<b>Aug- 2024</b> ^^^	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
11	<b>Sep- 2024</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>
12	<b>Oct – 2024</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>
	<b>Grand Total</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**^^^Case received from SCORES pertains to scam run by individual posing as from Barclays – Complainant is not our client. The case was closed in August in SCORES , however we were not aware of the same till October. Hence, taken in October Closure.**

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23	0	0	0	0
6	2023-24	0	0	0	0
7	2024-25	0	1^^^	1	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*\* Inclusive of complaints of previous years resolved in the current year.## Inclusive of complaints pending as on the last day of the year

**^^^Case received from SCORES pertains to scam run by individual posing as from Barclays – Complainant is not our client.**