



**Stay
fraud
aware**





- 1** Keep your personal details secret.
Never write down or disclose your account details, and passwords with anyone.
Keep your Debit / ATM cards safe.



- 2** Consider changing your ATM/debit card PIN at regular intervals to prevent fraudulent transactions.



- 3** Do not share documents containing personal information with unverified individuals.



- 4** We would never contact you and ask for your PIN, online banking password, activation code or any other personal information. Be aware of unsolicited calls, SMS messages and emails.



- 5** Store your cheques, deposit slips, bank statements and cancelled cheques securely. Never leave your chequebook unattended.



- 6** Please do notify the bank to stop missing/lost cheques and cheque books immediately to prevent any fraudulent misuse.



- 7** Check your bank account statements regularly. Should you notice any unauthorised transactions, please report them promptly to our customer service team at customerservices@barclays.com



- 8** You can call +91 22 6000 7888, to secure your Barclays debit card and / or to report fraudulent activity on your account, this facility is available 24x7. You may also visit the nearest Barclays Bank branch.



- 9** To help us protect you from fraud, report any changes to your contact details (such as phone number/email and postal address) to receive prompt transaction alerts and other important communication related to your account.